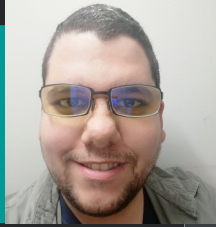


SETH BOYCE

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<https://absolutexeroex.github.io>



WORK EXPERIENCE

Savant Learning Systems : 2018 >> Present

- ◆ One-touch resolution for users nation-wide
- ◆ Troubleshoot and resolve CMS/TMS system issues

Science Applications International Corporation : 2016 >> 2017

- ◆ Integration and maintenance of identity management software
- ◆ Remote assistance for users for unlocking user accounts
- ◆ Implement test environment changes to production environment

Freelance, Greater Jackson and Knoxville TN areas : 2014 >> 2016

- ◆ Computer repair
- ◆ Solo work for Signature Technology Group repairing business PCs

EDUCATION

Tennessee College of Applied Technology

- ◆ IT Specialist Diploma: Jan 2018 – Mar 2018
- ◆ Microcomputer Specialist Diploma: Jun 2014 – Apr 2015

OTHER PROJECTS

Thea Role Play Community – [Second Life]

- ◆ Managed a sizable community for role-playing in a fantasy setting based on the Final Fantasy® franchise
- ◆ Created a metered combat system through Second Life's LSL scripting libraries and integrated them with MySQL databases for character stats management

"The Nightars" (Mod) – [Starbound: Races]

- ◆ Continuation of a well-received mod from its previous author
- ◆ Added more content and began closer integration with Starbound's top featured mod, Frackin' Universe
- ◆ JSON and Lua scripting for more dynamic content, created custom and redesigned existing graphics for various assets

PROFILE

With years of experience in customer service and a diverse array of technical skills, my goal is to provide quality support to those in need. I am capable of adapting and evolving with the digital world and I'm always looking for ways to enhance my skills. I seek a company that will allow me to flourish, and in turn, provide you with what you need and more.

PROFICIENCY

HTML:	● ● ● ● ●
CSS:	● ● ● ● ●
Graphic Design:	● ● ● ● ●
Hardware:	● ● ● ● ●
Software:	● ● ● ● ●

INTERESTS

- ◆ Gaming
- ◆ Writing
- ◆ Art
- ◆ Music